

IBM System Storage N series



# Clustered Data ONTAP 8.2 NFSv3 File Access Express Guide



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## Preface

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### About this guide

This document applies to IBM N series systems running Data ONTAP, including systems with gateway functionality. If the terms *Cluster-Mode* or *clustered Data ONTAP* are used in this document, they refer to the Data ONTAP features and functionality designed for clusters, which are different from 7-Mode and prior Data ONTAP 7.1, 7.2, and 7.3 release families.

In this document, the term *gateway* describes IBM N series storage systems that have been ordered with gateway functionality. Gateways support various types of storage, and they are used with third-party disk storage systems—for example, disk storage systems from IBM, HP®, Hitachi Data Systems®, and EMC®. In this case, disk storage for customer data and the RAID controller functionality is provided by the back-end disk storage system. A gateway might also be used with disk storage expansion units specifically designed for the IBM N series models.

The term *filer* describes IBM N series storage systems that either contain internal disk storage or attach to disk storage expansion units specifically designed for the IBM N series storage systems. Filer storage systems do not support using third-party disk storage systems.

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### Supported features

IBM System Storage N series storage systems are driven by NetApp Data ONTAP software. Some features described in the product software documentation are neither offered nor supported by IBM. Please contact your local IBM representative or reseller for further details.

Information about supported features can also be found on the N series support website (accessed and navigated as described in Websites).

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### Websites

IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. The following web pages provide N series information:

- A listing of currently available N series products and features can be found at the following web page:  
[www.ibm.com/storage/nas/](http://www.ibm.com/storage/nas/)
- The IBM System Storage N series support website requires users to register in order to obtain access to N series support content on the web. To understand how the N series support web content is organized and navigated, and to access the N series support website, refer to the following publicly accessible web page:  
[www.ibm.com/storage/support/nseries/](http://www.ibm.com/storage/support/nseries/)  
This web page also provides links to AutoSupport information as well as other important N series product resources.
- IBM System Storage N series products attach to a variety of servers and operating systems. To determine the latest supported attachments, go to the IBM N series interoperability matrix at the following web page:

[www.ibm.com/systems/storage/network/interophome.html](http://www.ibm.com/systems/storage/network/interophome.html)

- For the latest N series hardware product documentation, including planning, installation and setup, and hardware monitoring, service and diagnostics, see the IBM N series Information Center at the following web page:  
[publib.boulder.ibm.com/infocenter/nasinfo/nseries/index.jsp](http://publib.boulder.ibm.com/infocenter/nasinfo/nseries/index.jsp)

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## Getting information, help, and service

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This section contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your IBM N series product, and whom to call for service, if it is necessary.

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## Before you call

Before you call, make sure you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure they are connected.
- Check the power switches to make sure the system is turned on.
- Use the troubleshooting information in your system documentation and use the diagnostic tools that come with your system.
- Refer to the N series support website (accessed and navigated as described in Websites) for information on known problems and limitations.

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## Using the documentation

The latest versions of N series software documentation, including Data ONTAP and other software products, are available on the N series support website (accessed and navigated as described in Websites).

Current N series hardware product documentation is shipped with your hardware product in printed documents or as PDF files on a documentation CD. For the latest N series hardware product documentation PDFs, go to the N series support website.

Hardware documentation, including planning, installation and setup, and hardware monitoring, service, and diagnostics, is also provided in an IBM N series Information Center at the following web page:

[publib.boulder.ibm.com/infocenter/nasinfo/nseries/index.jsp](http://publib.boulder.ibm.com/infocenter/nasinfo/nseries/index.jsp)

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## Hardware service and support

You can receive hardware service through IBM Integrated Technology Services. Visit the following web page for support telephone numbers:

[www.ibm.com/planetwide/](http://www.ibm.com/planetwide/)

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## Firmware updates

IBM N series product firmware is embedded in Data ONTAP. As with all devices, ensure that you run the latest level of firmware. Any firmware updates are posted to the N series support website (accessed and navigated as described in Websites).

**Note:** If you do not see new firmware updates on the N series support website, you are running the latest level of firmware.

Verify that the latest level of firmware is installed on your machine before contacting IBM for technical support.

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## How to send your comments

Your feedback helps us to provide the most accurate and high-quality information. If you have comments or suggestions for improving this document, please send them by email to [starpubs@us.ibm.com](mailto:starpubs@us.ibm.com).

Be sure to include the following:

- Exact publication title
- Publication form number (for example, GC26-1234-02)
- Page, table, or illustration numbers
- A detailed description of any information that should be changed



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## Deciding whether to use this guide

This guide describes how to set up NFSv3 access for clients to UNIX security-style volumes. It provides instructions on how to provision storage, create UNIX security-style volumes, export the provisioned volumes over NFSv3, and then secure access to the files and folders by configuring UNIX file and directory permissions.

This guide follows IBM best practices, and uses OnCommand System Manager to complete tasks when possible. You should use this guide if you do not want information about all the available options or a lot of conceptual background for the tasks.

This guide is based on the following assumptions:

- You have already created the NFS server for the Vserver on which you want to create NFS export volumes.  
For more information, see the *NFSv3 Server Configuration Express Guide*.
- At least one data LIF for the Vserver on which the NFS server is configured exists and is reachable by the clients needing to access data over NFSv3.
- You have downloaded and are running System Manager 3.0 or later, and you have made a connection to the cluster that contains the Vserver.
- DNS is configured on the Vserver.

If these assumptions are not correct for your installation, or if you want more conceptual background information, you should see the following documentation instead:

- *Clustered Data ONTAP System Administration Guide for Cluster Administrators* (for Vserver creation)
- *Clustered Data ONTAP Physical Storage Management Guide* (for aggregate creation)
- *Clustered Data ONTAP Logical Storage Management Guide* (for volume creation)
- *Clustered Data ONTAP File Access and Protocols Management Guide* (for NFSv3, NFSv4, and SMB)
- *Clustered Data ONTAP Network Management Guide* (for LIF management)
- *OnCommand System Manager Help* (available within the product)

The procedure in this Express Guide configures NFSv3 access to UNIX security-style volumes. If you want to configure another type of access, the following Express Guides are available:

- *Multiprotocol File Access Express Guide*  
Configure Multiprotocol access to UNIX or NTFS security-style volumes.
- *SMB File Access Express Guide*  
Configure SMB access to NTFS security-style volumes.

N series support (accessed and navigated as described in) Websites.

### Related information:

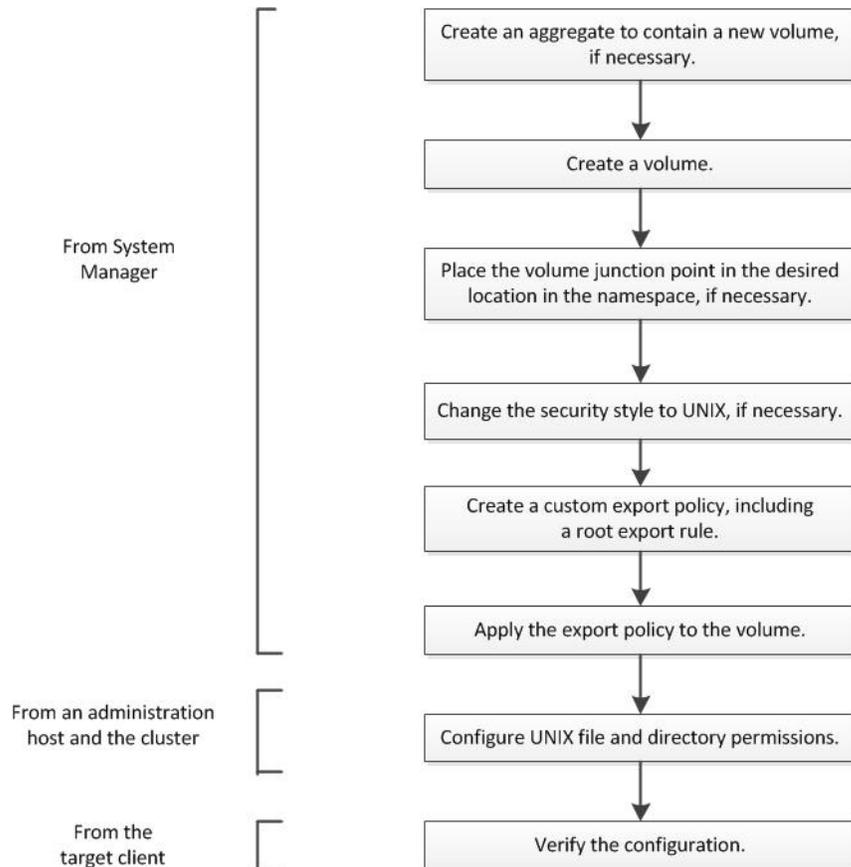
 IBM N series support website: [www.ibm.com/storage/support/nseries](http://www.ibm.com/storage/support/nseries)



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## NFSv3 file access configuration workflow

Configuring file access over NFSv3 involves creating an aggregate, creating a volume, placing the volume in the desired location in the namespace, changing the volume security style to UNIX if necessary, exporting the volume, and configuring UNIX file and directory permissions. You can then test NFSv3 file access.



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### Creating an aggregate

You create an aggregate to provide storage to one or more FlexVol volumes. Aggregates are made up of physical storage objects, such as HDDs and SSDs.

#### About this task

This procedure is performed using System Manager.

#### Procedure

1. From the home page, double-click the appropriate storage system.
2. Expand either the **Cluster** or the **Nodes** hierarchy in the left navigation pane.
3. In the navigation pane, click **Storage > Aggregates**.
4. Click **Create**.
5. In the Create Aggregate wizard, click **Next**.

- Optional: If you want to change the default name, specify a new name, such as aggr2. The default aggregate name ends in a date and time stamp.

The screenshot shows a window titled "Create Aggregate Wizard" with a blue header bar. Below the header, the text "Aggregate Details" is displayed, followed by the instruction "Specify aggregate name, RAID type and other properties if applicable". There are two input fields: "Aggregate Name:" with a text box containing "aggr2", and "Resiliency" with a "RAID Type:" dropdown menu set to "RAID-DP".

- Accept the default value for **RAID Type**, and click **Next**. You can change the RAID type later if necessary.
- In the Aggregate Details page, click **Select disks**.
- In the Change Disk Selection page, select the node on which you want to create the aggregate, specify at least 5 disks in the **Number of capacity disks to use** field, and click **Save and Close**.
- Click **Create**.
- Click **Finish**.

## Results

The aggregate is created with the specified configuration and added to the list of aggregates in the Aggregates window.

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## Creating a volume

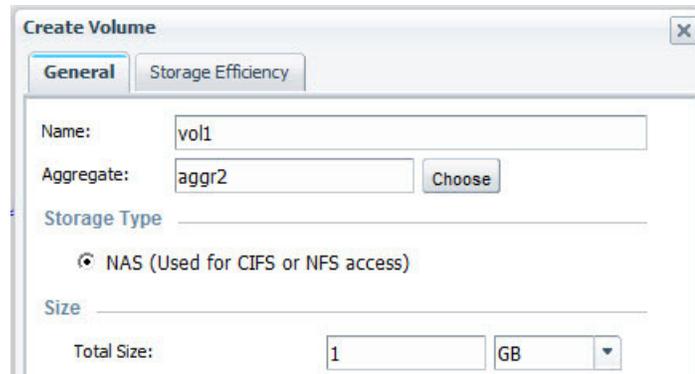
You must create a FlexVol volume to contain your data. Data must not be stored in the root volume of the Vserver.

### About this task

This procedure is performed using System Manager.

### Procedure

- From the home page, double-click the appropriate storage system.
- Expand the **Vservers** hierarchy in the left navigation pane.
- In the navigation pane, select the Vserver, and click **Storage > Volumes**.
- Click **Create**. The Create Volume dialog box is displayed.
- If you want to change the default name, specify a new name, such as vol1. By default, the volume name ends in a date and time stamp.
- Select the aggregate that you created earlier for the volume.
- Specify the size of the volume.



8. Accept the default value for the Snapshot reserve.  
The default space reserved for Snapshot copies is five percent for NAS volumes.
9. Ensure that Storage Type is set to **NAS**.
10. Click **Create**. The volume inherits the security style of the Vserver root volume.
11. In the Volume window, verify that the new volume is in the list.

---

## Modifying the junction point of the new volume

When a volume is created in System Manager, it is mounted by default at the root volume using the volume name as the junction point. You can modify the junction point of the new volume if required by your storage architecture.

### About this task

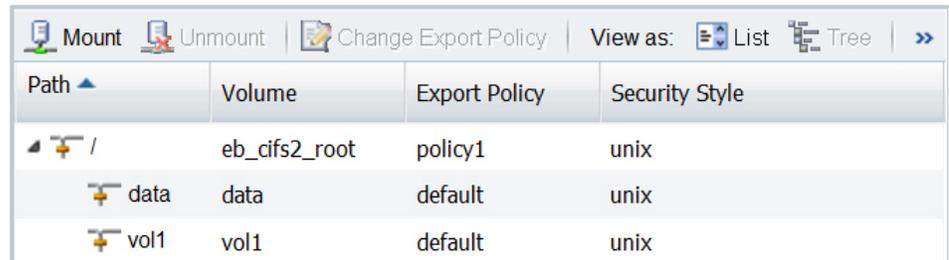
You must first unmount the volume from the current junction point and then remount it at the new junction point at the desired location within the Vserver namespace.

When you mount the volume to a junction point within your namespace, you specify a junction name and a junction path. The junction name is appended to the junction path to become the mount path. You use the mount path when configuring NFS exports.

### Procedure

1. From the home page, double-click the appropriate storage system.
2. Expand the **Vservers** hierarchy in the left navigation pane.
3. In the navigation pane, select the Vserver, and then click **Storage > Namespace**. The junction path for each volume is displayed in the Namespace window.

## Namespace

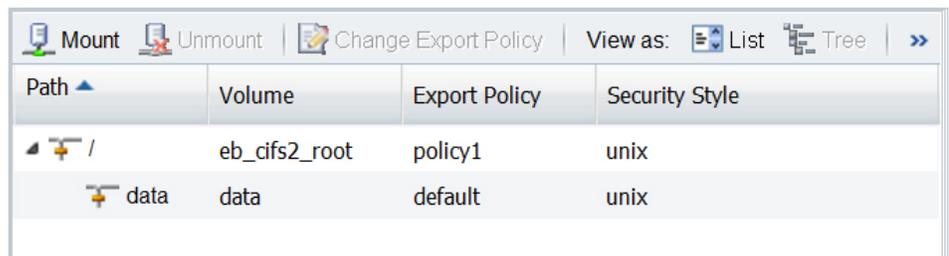


The screenshot shows the 'Namespace' window with a toolbar containing 'Mount', 'Unmount', and 'Change Export Policy' buttons. The 'View as' dropdown is set to 'List'. The table below lists the mounted volumes:

Path	Volume	Export Policy	Security Style
/	eb_cifs2_root	policy1	unix
data	data	default	unix
vol1	vol1	default	unix

4. Select the volume that needs to be unmounted, and then click **Unmount**. The **Unmount Volume** box opens.
5. Select the confirmation check box, and then click **Unmount**. The volume is removed from the list of mounted volumes.

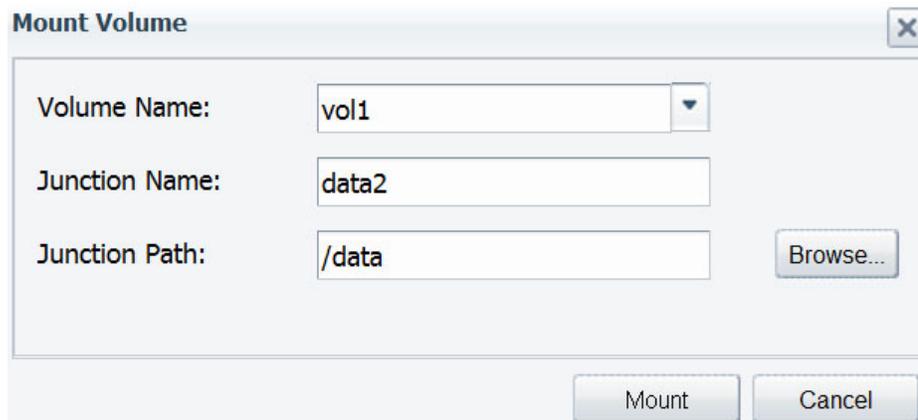
## Namespace



The screenshot shows the 'Namespace' window after the 'vol1' volume has been unmounted. The table now only contains the root and 'data' volumes:

Path	Volume	Export Policy	Security Style
/	eb_cifs2_root	policy1	unix
data	data	default	unix

6. Click **Mount**.
7. In the **Mount Volume** box, specify the following details:
  - a. Select the volume that you want to mount.
  - b. If you want to change the default junction name, specify a new junction name.
  - c. Click **Browse**, select the junction path on which you want the volume mounted, and then click **OK**.



The screenshot shows the 'Mount Volume' dialog box with the following fields and buttons:

- Volume Name:** A dropdown menu with 'vol1' selected.
- Junction Name:** A text input field containing 'data2'.
- Junction Path:** A text input field containing '/data', with a 'Browse...' button to its right.
- Buttons:** 'Mount' and 'Cancel' buttons at the bottom.

8. Click **Mount**.
9. Verify the new junction path in the Namespace window.

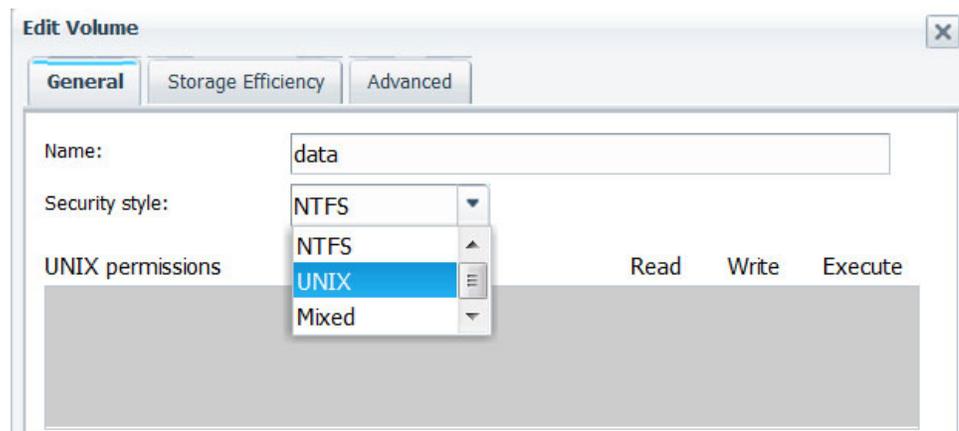
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## Changing the security style of the new volume

When a volume is created in System Manager, it inherits the security style of the Vserver root volume. You should check the security style and change it to UNIX if necessary.

### Procedure

1. From the home page, double-click the appropriate storage system.
2. Expand the **Vservers** hierarchy in the left navigation pane.
3. In the navigation pane, select the Vserver, and then click **Storage > Volumes**.
4. Select the volume you just created, and then click **Edit**.
5. Select the UNIX security style.



6. Click **Save and Close** to save your changes, and then close the dialog box.

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## Creating an export policy in System Manager

Export policies contain a set of rules to specify the access that clients have to volumes in a Vserver. You must create an export policy for your new volume; otherwise, the new volume inherits the Vserverdefault export policy.

### Before you begin

The Vserver default export policy must include a rule that allows all clients access through NFSv3. Without such a rule, all NFS clients are denied access to the Vserver and its volumes, regardless of the export policies on volumes mounted on the root volume.

For more information, see the topic “Opening the NFS export policy to all clients” in the *NFSv3 Server Configuration Express Guide*.

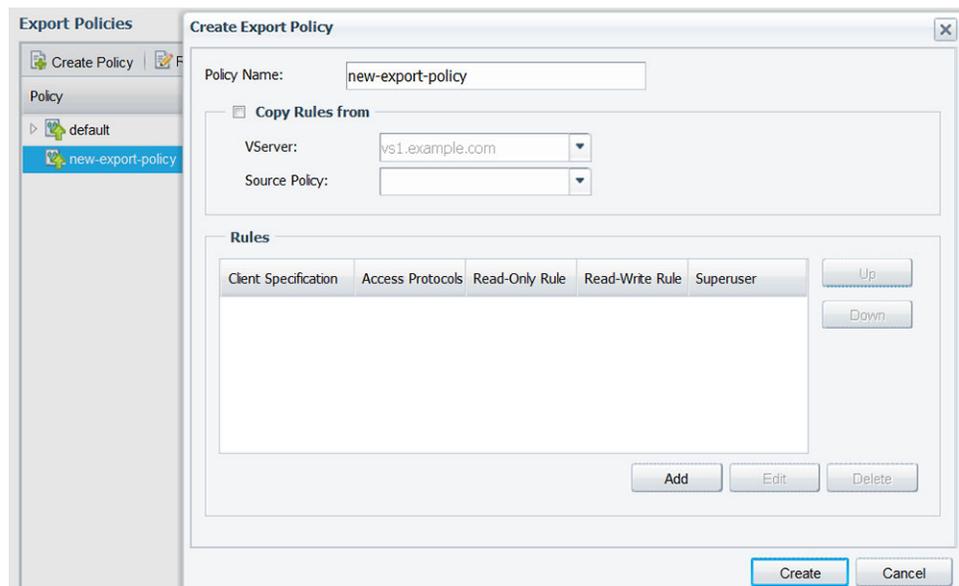
### About this task

- This procedure creates rules for an administration host with superuser access and for a group of clients with read/write access.  
You can create additional rules for the policy at any time.
- For more information about client specification options, see System Manager Online Help for the Export Policies screen (by clicking **? Help**).

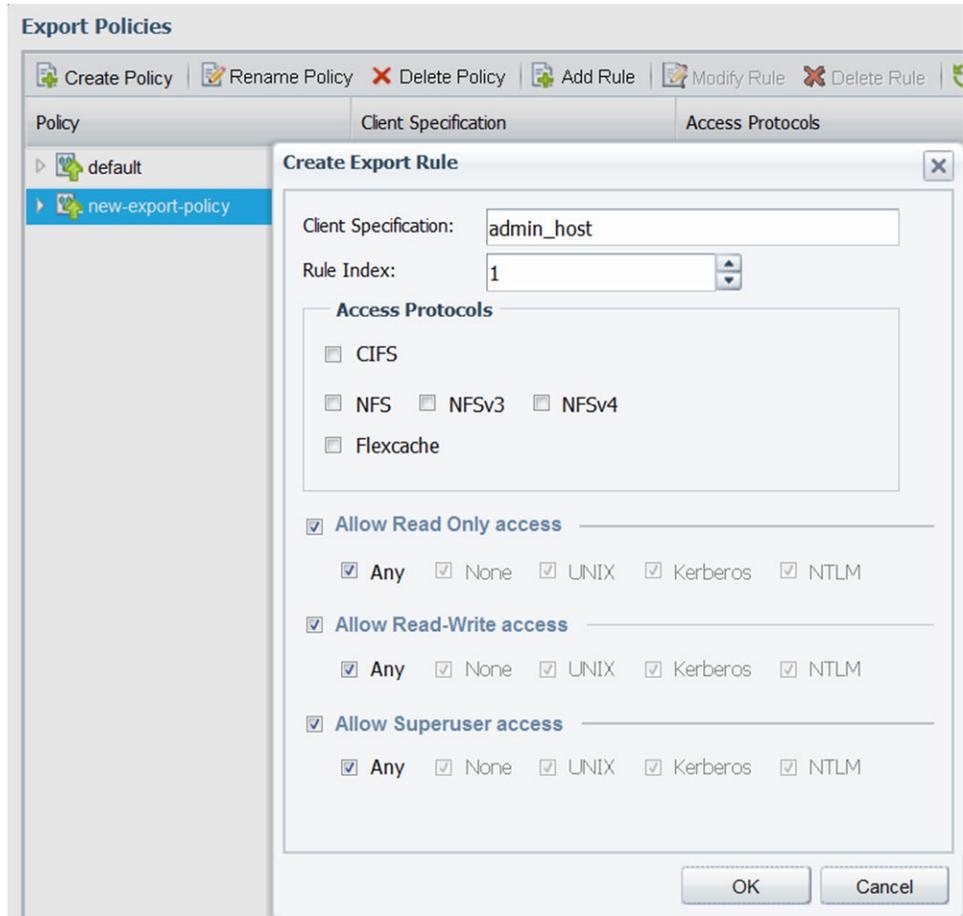
- For more information about access and security types, and about export rules in general, see “How export rules work” in the *Clustered Data ONTAP File Access and Protocols Management Guide* and the man page for the **vserver export-policy rule create** command.

## Procedure

1. From the home page, double-click the appropriate storage system.
2. Expand the **Vservers** hierarchy in the left navigation pane.
3. In the navigation pane, select the Vserver, and then click **Policies > Export Policies**.
4. Click **Create Policy**, and then specify a policy name.

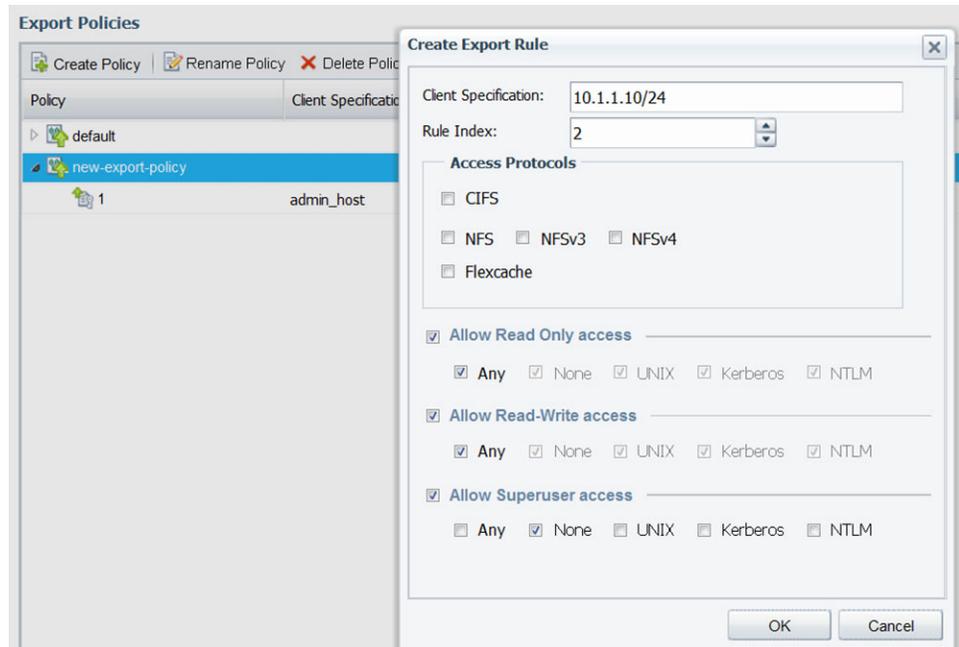


5. Select the new policy, and then click **Add Rule** to add the first export rule. In the Create Export Rule dialog box, perform the following steps:
  - a. Specify the client (or clients) from which the exported volume will be administered.
  - b. Select **1** for the **Rule Index**.
  - c. Leave all the access protocols unselected; doing so allows access to all protocols. It is not necessary to specify NFSv3.
  - d. Select **Any** for each access type.
  - e. Click **OK**.



The first rule is added to the export policy.

6. Select the new policy, and then click **Add Rule** to add the first export rule. In the Create Export Rule dialog box, perform the following steps:
  - a. Specify the client (or clients) that will access the exported volume. This example matches a range of IP addresses with a subnet mask expressed as a number of bits.
  - b. Select **2** for the **Rule Index**.
  - c. Leave all the access protocols deselected; doing so allows access to all protocols. It is not necessary to specify NFSv3.
  - d. Select **Any** for Read-Only and Write-Only access.
  - e. Deselect **Any**, and then select **None** for Superuser access.
  - f. Click **OK**.



The second rule is added to the export policy.

## Results

A new export policy is created with two rules.

**Export Policies**

Create Policy | Rename Policy | Delete Policy | Add Rule | Modify Rule | Delete Rule | Refresh

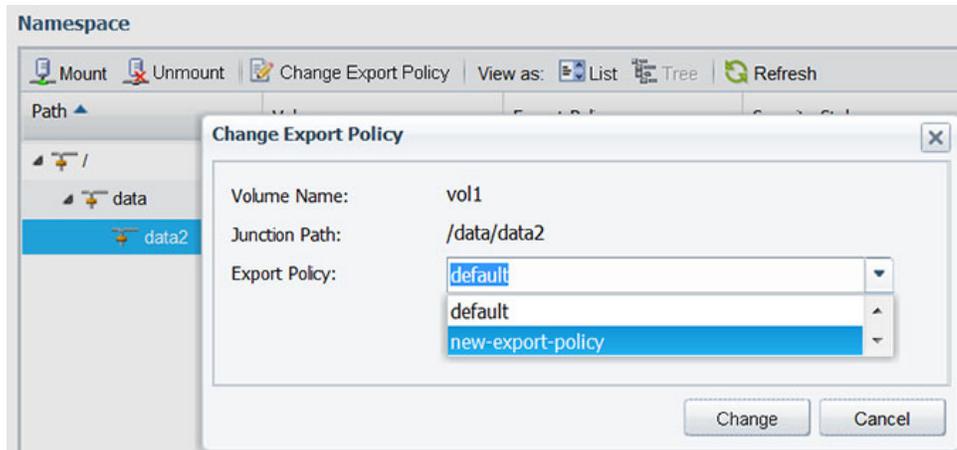
Policy	Client Specification	Access Protocols	Read-Only Rule	Read-Write Rule	Superuser
default					
new-export-policy					
1	admin_host	Any	Any	Any	Any
2	10.1.1.0/24	Any	Any	Any	None

## Applying export policies to volumes

When a volume is created, it automatically inherits the default export policy of the root volume of the Vserver. This procedure describes how to apply your customized export policy.

### Procedure

1. From the home page, double-click the appropriate storage system.
2. Expand the **Vservers** hierarchy in the left navigation pane.
3. In the navigation pane, select the Vserver, and then click **Storage > Namespace**.
4. Select the volume, and then click **Change Export Policy**.
5. Select the export policy, and then click **Change**.



- Verify that the Export Policy column in the Namespace window displays the export policy that you applied to the volume.

Namespace

Path	Volume	Export Policy	Security Style
/	vs1examplecom_root	default	unix
data	data	default	unix
data2	vol1	new-export-policy	unix

## Results

The default export policy is replaced with your new custom policy.

## Controlling access to files using UNIX permissions

To make the new data volume available to clients, you must mount the exported volume as root, change the owner and group, and set appropriate access to directories and files using UNIX file permissions. You can verify the new settings from the cluster.

### Before you begin

- You must have the login information for the root user.
- You must have the junction path of the volume that you created.  
In these examples, /data/data2 is the junction path to the new volume named vol1.
- You must have access to the administration host identified in the first export rule for the task Creating an export policy in System Manager.
- You must have the IP address of the data LIF for the Vserver that contains the new volume.

The IP address of the data LIF can be found in System Manager under **Vservers > Configuration > Network Interfaces**. Alternatively, you can provide a host name that is mapped to the data LIF's IP address in the DNS server.

## Procedure

1. Log in as the root user to the administration host.
2. Create and mount a new directory:
  - a. Change the directory to the /mnt directory:  
`cd /mnt/`
  - b. Create a mount directory for the new volume:  
`mkdir /mnt/test1`
  - c. Mount the volume at this new directory:  
`mount -t nfs -o nfsvers=3,hard IPAddress:junction_path /mnt/test1`  
If you mapped an entry for the volume name in the DNS server, you can use that name instead of *IPAddress*.

The following commands create a directory named `test1`, mount the `vol1` volume at the `192.0.2.130` IP address to the `test1 /mnt` directory, and change to the new `test1` directory:

```
host# cd /mnt
host# mkdir /mnt/test1
host# mount -t nfs -o nfsvers=3,hard 192.0.2.130:/data/data2 /mnt/test1
```

3. Update UNIX ownership and permissions in the new directory:
  - a. Display the directory information:  
`ls -ld /mnt/test1`  
You should see the default export permissions for the volume:

```
host# ls -ld /mnt/test1
drwxrw-rw- 1 root root 2453 Sep 25 2013 /mnt/test1
```

- b. Change the volume's owner and group to desired values. The default values are usually **root** and **root**, or something similar, which will not permit access to regular UNIX users. You must specify an owner and group that are included in an identity store that is accessible to both the client and the Vserver. The following command changes the owner and group:  
`chown gouldg:engr /mnt/test1`
  - c. Adjust the file permissions for your users and groups if the default values are not appropriate. To enable execute permission for the group but restrict others to read-only:  
`chmod 774 mnt/test1`
  - d. Verify that the new settings are correct:  
`ls -ld /mnt/test1`  
You should see the new owner, group, and permissions settings:

```
host# ls -ld /mnt/test1
drwxrwxr-- 1 gouldg engr 2453 Sep 25 2013 /mnt/test1
```

4. At the CLI prompt of the system containing the new volume, verify that the updates you made on the client system are visible to the Vserver:  
`cluster1::> vserver security file-directory show -vserver VserverName -path /data/vol1`  
You should see the changes you made from the client, where the UNIX user and group IDs (UID and GID) correspond to the names you entered with the **chown** command, in a display similar to the following:

```

cluster1::> vserver security file-directory show -vserver vs0 -path /data/data2
      Vserver: vs0
      File Path: /data/data2
      Security Style: unix
      Effective Style: unix
      DOS Attributes: 10
      DOS Attributes in Text: ----D---
      Expanded Dos Attributes: -
      Unix User Id: 101
      Unix Group Id: 110
      Unix Mode Bits: 774
      Unix Mode Bits in Text: rwxrwxr--
      ACLs: -

```

## Testing NFSv3 access from a UNIX client

You should verify that you have configured NFSv3 correctly by using a UNIX client to access the exported volume and write data to the file system.

### Before you begin

- You must be logged in to a client that you specified as having read/write privileges in *Creating an export policy in System Manager* on page 14.
- You must have the junction path of the volume that you created.  
In these examples, /data/data2 is the junction path to the new volume named voll.
- You must have the IP address of the data LIF for the Vserver that contains the new volume *or* a name for the exported volume that is mapped to the data LIF's IP address in the DNS server.

### Procedure

1. As root, log in to a client system that is configured for NFS access.
2. As root, create and mount a new folder using the IP address of the Vserver:
  - a. Change the directory to the /mnt directory:  
`cd /mnt`
  - b. Create a new mount directory:  
`mkdir /mnt/test1`
  - c. Mount the volume at this new directory:  
`mount -t nfs -o nfsvers=3,hard IPAddress:/junction_path /mnt/test1`

The following commands create a directory named test1, mount the voll volume at the 192.0.2.130 IP address to the /mnt/test1 directory, and change to the new test1 directory:

```

host# cd /mnt
host# mkdir /mnt/test1
host# mount -t nfs -o nfsvers=3,hard 192.0.2.130:/data/data2 /mnt/test1

```

3. As a regular UNIX user, create a new file, verify that it exists, and write text to it:
  - a. Switch to a regular UNIX user:  
`su user_name`
  - b. Change the directory to the new folder:  
`cd test1`
  - c. Create a test file:  
`touch filename`

- d. Verify that the file exists:  
`ls -l filename`
- e. Write text to the test file:  
`cat >filename`  
 After entering the command, type some text, then press Ctrl-D.
- f. Display the content of the test file:  
`cat filename`
- g. Remove the test file:  
`rm -r filename`
- h. Return to the parent directory:  
`cd ..`

```

host# su hewitta
host$ cd test1
host$ touch myfile1
host$ ls -l myfile1
-rwxrwxr-- 1 hewitta eng 0 Sep 25 12:34 myfile1
host$ cat >myfile1
This text inside the first file
host$ cat myfile1
This text inside the first file
host$ rm -r myfile1
host$ cd ..

```

4. If you created a DNS entry for the data LIF of the Vserver, repeat the previous tests with a folder that is mounted using the DNS name. The following commands create a folder named test2, mount it using the name of the Vserver, and test access by creating and writing to a file named myfile2:

```

host# mkdir /mnt/test2
host# mount -t nfs -o nfsvers=3,hard vs0.example.com:/data/data2 /mnt/test2
host# su hewitta
host$ cd test2
host$ touch myfile2
host$ ls -l myfile2
-rwxrwxr-- 1 hewitta eng 0 Sep 25 13:58 myfile2
host:mnt/test1 # cat >myfile2
This text inside the second file
host:mnt/test1 # cat myfile2
This text inside the second file
host:mnt/test1 # rm -r myfile2

```

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## Where to find additional information

All of the following documentation is available from the N series support website (accessed and navigated as described in Websites):

### Express guides

#### **NFSv3 Server Configuration Express Guide**

Describes how to quickly set up the NFS service on a Vserver in Data ONTAP 8.2, in preparation for configuring NFSv3 client access to files contained on the Vserver.

#### **Data ONTAP Multiprotocol Server Configuration Express Guide**

Describes how to quickly set up the SMB/CIFS and NFS services on a Vserver in Data ONTAP 8.2, in preparation for configuring SMB and NFSv3 client access to files contained on the Vserver.

#### **SMB File Access Express Guide**

Describes how to quickly configure SMB access to files contained in NTFS security-style volumes in Data ONTAP 8.2.

#### **Multiprotocol File Access Express Guide**

Describes how to quickly configure SMB and NFSv3 access to the same UNIX or NTFS security-style volume in Data ONTAP 8.2.

### Reference guides

The following reference documentation, which is available from the N series support website (accessed and navigated as described in Websites), can help you further configure client access.

#### **OnCommand System Manager Help**

Describes how to use OnCommand System Manager to complete typical tasks. Available within the product.

#### **Clustered Data ONTAP File Access and Protocols Management Guide**

Describes how to manage file access on IBM systems with CIFS and NFS protocols.

#### **Clustered Data ONTAP Logical Storage Management Guide**

Describes how to efficiently manage your logical storage resources on systems running clustered Data ONTAP, using volumes, FlexClone volumes, files and LUNs, FlexCache volumes, deduplication, compression, qtrees, and quotas.

#### **Clustered Data ONTAP Network Management Guide**

Describes how to connect your cluster to your Ethernet networks and how to manage logical interfaces (LIFs).

#### **Clustered Data ONTAP System Administration Guide for Cluster Administrators**

Describes general system administration for storage systems running clustered Data ONTAP.

### Technical Reports

**Note:** These technical reports contain information about NetApp products that IBM licenses and in some cases customizes. Technical reports might contain information about models and features that are not supported by IBM.

**Technical Report 4067: Clustered Data ONTAP NFS Implementation Guide**

Serves as an NFSv3 and NFSv4 operational guide and provides an overview of the clustered Data ONTAP 8.2 operating system with a focus on NFSv4. It details steps in the configuration of an NFS server, NFSv4 features, and the differences between clustered Data ONTAP and Data ONTAP operating in 7-Mode.

**Technical Report 4073: Secure Unified Authentication with NetApp Storage Systems: Kerberos, NFSv4, and LDAP for User Authentication over NFS**

Explains how to configure clustered Data ONTAP for use with UNIX-based Kerberos version 5 (krb5) servers for NFS storage authentication and Windows Server Active Directory (AD) as the KDC and Lightweight Directory Access Protocol (LDAP) identity provider.

**Technical Report 3580: NFSv4 Enhancements and Best Practices Guide: Data ONTAP Implementation**

Describes the best practices that should be followed while implementing NFSv4 components on AIX, Linux, or Solaris clients attached to IBM N series storage systems.

**Related information:**



IBM N series support website: [www.ibm.com/storage/support/nseries](http://www.ibm.com/storage/support/nseries)

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